

Curriculum of Skill Component of Bachelor of Vocation (B.Voc.) in Hospitality & Tourism

The Skill Component shall include a mix of Theory, Practical and Internship.

The new Job roles in alignment to NSQF are enlisted below:

Semester	NSQF Level	Job Role (Qualification Pack)	Training Hours
I	4	Guest Service Associate (QP: THC/Q0102 V 3.0)	585
II	4.5	Guest Service Executive (QP: THC/Q0109 V 2.0)	585
III & IV	5	Duty Manager (QP: THC/Q0106 V 2.0)	1310
V & IV	5.5	Revenue Manager (QP: THC/Q0112 V 4.0)	1349

SEMESTER - I - Guest Service Associate (NSQF Level 4)

Semester	Paper	Code No.	Subject	GC/SC	Credit	Total Hours	
One	General Paper-01	EN111	Learning a Foreign or Local Language Including English.	GC	06	90	
	General Paper-02	TH111	Introduction to Tourism - Aviation, Hospitality Industry.	GC	06	90	
	General Component Total					12	180
	Skill Paper-01	TH121	Introduction to Front Office & Maintaining effective communication Bridge Module - Module 1: Introduction to Front Office Management and Guest Service Associate (Front Office) THC/N9901 -Module 2 : Maintain Effective Communication and Service Standard THC/N9903- Module 3 : Maintain Organizational Confidentiality and Guest Privacy	SC	04	Th. 45 Pr. 30	

Skill Paper-02	TH122	Basic Health Standards and Guest handling	SC	04	Th. 65
		THC/N9906 -Module 4: Basic Health and Safety Standards			
		THC/N0107 - Module 8: Perform the Activities to Handle Guest Service			
Skill Paper-3	TH123	Front Office Activities	SC	04	Th. 45 Pr. 30
		THC/N0130 - Perform Front Office Activities- Module 5: Prepare for Front Office Operations, Module 6: Prepare for Guests' activities Module 7: Perform the Activities of Guest Registration, Check-in, and check-out Procedures			
On Job Training/ Internship (One Month) and Project Report			SC	06	190
Skill Component Total				18	405
SEMESTER - I TOTAL				30	585

SEMESTER - II -- Guest Service Executive (NSQF Level 4.5)

Semester	Paper	Code No.	Subject	GC/SC	Credit	Total Hours	
Two	General Paper-1	EN211	Tourism Products.	GC	06	90	
	General Paper-2	TH212	Communicative English for Tourism and Hospitality.	GC	06	90	
	General Component Total					12	180
	Skill Paper-1	TH221	Guest Service , Health Hygiene and safety Standards	SC	05	Th. 55 Pr. 35	
			Bridge Module-Module 1: Introduction to Front Office Management				
THC/N9902 -Module 2: Promote Effective communication and Service Standard							
		THC/N9907 - Module 4: Monitor and Maintain Health, Hygiene and Safety at Workplace					
Skill Paper-2	TH122	Handling Complaints and Guest Privacy	SC	04	Th. 55 Pr. 30		
		THC/N0120 - Handle Guest Complaints and Guide Front Office Staff- Module -5: Enhance Guest Experiences					

			THC/N9910 - Module 3: Organizational Confidentiality and Guest's privacy			
Skill Paper-3	TH223		Cashiering Activities	SC	04	Th. 55 Pr. 15
			THC/N0110 - Module 6: Perform Cashiering Activities			
On Job Training/ Internship (One Month) and Project Report				SC	05	160
Skill Component Total					18	405
SEMESTER - II TOTAL					30	585

SEMESTER - III & IV (2nd Year)- Duty Manager (NSQF Level 5)

Semester	Paper	Code No.	Subject	GC/ SC	Credit	Total Hours
Three	General Paper-1	TH311	Basic of Tourism Research	GC	06	90
	General Paper-2	TH312	Basic of Tourism Management	GC	06	90
	General Paper-3	TH313	Travel Agency Management and Operations	GC	06	90
	General Paper-4	TH314	Environmental Science	GC	06	90
General Component Total					24	360
Skill Paper-1	TH321	Monitoring Front Office Activities and Guest Experiences		SC	05	Th. 45
		Bridge Module- Module 1: Introduction to Hotel Industry and Duty Manager				Pr. 60
		THC/N0116 - Module 2 :Monitor Front Office Staff, Module 3: Ensure Effective Guest Experience, Module 4: Monitor Front Office Activities				
Skill Paper-2	TH322	Managing Financial and Administrative Aspects of Business		SC	04	Th. 45
		THC/N5823 - Module 5: Monitor Budget and Revenue Module 6: Manage Administrative Tasks				Pr. 30
Skill Paper-3	TH323	Service Standards, Communication and maintaining Health & Safety and Guests' privacy		SC	03	Th. 35
		THC/N9902 - Module 7: Effective Communication and Service Standard				Pr. 15

			THC/N9910 - Module 8 : Organizational Confidentiality and Guest's Privacy			
			THC/N9907 - Module 9: Monitor and Maintain Health and Safety standards			
	Skill Component Total-Semester III				12	230
Fourth	OJT/INTERNSHIP (04 months) and REPORT			SC	24	720
	SEMESTER - III and IV TOTAL (2nd Year)				60	1310


**SEMESTER - V & VI (3rd Year)- Revenue Manager
(NSQF Level 7 for 2024-25 and 5.5 from 2025-26)**

Semester	Paper	Code No.	Subject	GC/SC	Credit	Total Hours	
Fifth	General Paper-1	TH511	Travel Geography	GC	06	90	
	General Paper-2	TH512	Itinerary Preparations	GC	06	90	
	General Paper-3	TH513	Entrepreneurship in Tourism and Hospitality Industry	GC	06	90	
	General Paper-4	TH514	Introduction to Tourism Marketing	GC	06	90	
	General Component Total					24	360
	Skill Paper-1	TH521	THC/N0135 Manage Revenue and the Team Module 4: Manage Hotel Revenue Module 5: Handle Revenue Management Team Module 16. Financial and Legal Literacy	SC	02	Th. 35	
	Skill Paper-2	TH522	THC/N0134 Conduct Research and Formulate Strategies	SC	03	Th. 50	
			Module 1: Introduction to the Hotel Industry and Role of Revenue Manager Module 2: Conduct Data and Competitor Analysis to Formulate Strategies Module 3: Develop and Implement Pricing Strategies		02	Pr. 60	
	Skill Paper-3	TH523	THC/N9902 Ensure Effective Communication and Service Standard at Workplace	SC	03	Th. 64	
			Module 6: Promote Effective Communication and Service Standard		02	Pr. 60	

			THC/N9910 Ensure to Maintain Organizational Confidentiality and Guest's Privacy Module 7: Organizational Confidentiality and Guest's privacy THC/N9907 Monitor and Maintain Health, Hygiene and Safety at Workplace Module 8: Monitor Health and Safety Standard DGT/VSQ/N0103 Employability Skills Module 9. Introduction to Employability Skills Module 10. Constitutional values – Citizenship Module 11. Becoming a Professional in the 21st Century Module 12. Basic English Skills Module 13. Career Development & Goal Setting Module 14. Communication Skills Module 15. Diversity & Inclusion Module 17. Essential Digital Skills Module 18. Entrepreneurship Module 19. Customer Service Module 20. Getting Ready for Apprenticeship & Jobs			
	Skill Component Total (Semester V)			12	269	
Sixth	OJT/INTERNSHIP (02 Months) and REPORT		SC	24	720	
	SEMESTER - V and VI TOTAL (3rd Year)			60	1349	

Note : In Skill Component the aggregate minimum of 60% marks are required to pass NSQF Level 4 to 7.

For detailed QP wise curriculum please download from the websites : https://thsc.in/qp_curriculum/


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